PLEASE READ AND INITIAL THE FOLLOWING IMPORTANT INFORMATION ABOUT THE RAV4 EV. Retain a copy in your glove box for future reference. Your Authorized Toyota RAV4 EV Dealer can also answer your questions.

**THIS VEHICLE HAS A LIMITED RANGE AND BATTERY LIFE.**

- The RAV4 EV is an all-electric vehicle with limited driving range.
  - The EPA-rated driving range of the new RAV4 EV is 103 miles; the range may be less over time.
  - The range will vary considerably due to driving styles, degrees of acceleration, accessory load (e.g., heater and A/C usage), operating environment and road conditions.
- Your RAV4 EV is equipped with a high capacity Lithium-ion Battery that is designed to function as long as possible. However, like all batteries, it will eventually wear out. As the battery wears with time and use, capacity and vehicle range will decrease. This can be accelerated with excessive use of extended charge mode.
  - While the battery is covered by an 8-year/100,000-mile defect warranty, battery capacity reduction is not covered under the 8-year/100,000-mile warranty.

**A TOYOTA-APPROVED LEVEL 2 (240V) 30A OR 40A CHARGING STATION (EVSE) COMPLIANT WITH SAE J1772 STANDARD IS NECESSARY FOR BATTERY RECHARGING.**

- Toyota strongly recommends that prior to delivery, you install at your residence a Toyota-approved Level 2 (240V) 30A or 40A charging station or that you have immediate access to a Level 2 charging station.
- Recharging a depleted battery will take approximately 5 – 6 hours on a Level 2 40A or 6.5 – 8 hours on a Level 2 30A charging station.
- Leviton is a Toyota-approved provider of home EV charging stations and installation services. Leviton’s Level 2 16A, 30A, and 40A Toyota-program models and EVR-green series have been extensively tested and approved for use with the RAV4 EV and Prius Plug-in. To contact Leviton, go to www.leviton.com/toyota or call 1-855-5-PLUGIN.

- If applicable:
  
  I agree to accept delivery of a RAV4 EV without having installed a Toyota-approved (Leviton) 240V 30A or 40A EVSE, and release & hold dealer and Toyota harmless from any damages resulting from this decision.
  
  Customer Signature: \[xB\] ________________________ VIN (if available): ________________________

- The Level 1 (120V) 12A charging cable that comes with the vehicle should not be used as your primary method charging; it should be used only when Level 2 charging is unavailable.
- Battery recharging can take approximately 44+ hours on Level 1 charging, when fully depleted. To reduce the risk of fire hazard or electrical shock, follow the handling precautions and operation instructions detailed in your Quick Reference Guide and on charging cable label.
- Always have a qualified licensed electrician check the home circuit and wall receptacle before using the 120V charging cable.

**RAV4 EV HAS SPECIAL MAINTENANCE, SERVICE AND DATA COLLECTION REQUIREMENTS THAT DIFFER FROM OTHER TOYOTA VEHICLES.**

- RAV4 EV has unique maintenance requirements, including special coolant, which should be done by an Authorized Toyota RAV4 EV dealership.
  - You should visit your Authorized Toyota RAV4 EV Dealer for all scheduled maintenance. Software updates may be available and installed at that time.
  - Tesla Motors, the powertrain and battery manufacturer, will periodically remotely collect data about your RAV4 EV’s powertrain performance for analytical and product quality purposes. While the VIN will be identified, this information does not include vehicle location or personal information.
- Your RAV4 EV includes three (3) years of roadside assistance, valid only in the Continental United States and Alaska. This coverage includes towing for failure of a warranted part.
  - A service provider will tow the vehicle to the closest Authorized Toyota RAV4 EV Dealer within 100 miles of the vehicle’s location. If the vehicle is located in excess of 100 miles from an Authorized Toyota RAV4 EV Dealer, then the vehicle will be towed to the nearest Toyota dealer and the customer will be responsible for additional towing charges to return the vehicle to an Authorized Toyota RAV4 EV Dealer, if necessary.
  - If the vehicle is eligible for Toyota Care, it can only be redeemed at an Authorized Toyota RAV4 EV Dealer in California.

**DUE TO HIGH VOLTAGE AND THE RISK OF INJURY THIS VEHICLE’S POWERTRAIN AND HIGH VOLTAGE SYSTEMS SHOULD BE SERVICED AT AN AUTHORIZED TOYOTA RAV4 EV DEALERSHIP.**

- The RAV4 EV is being offered for sale in certain California markets.
  - While some standard maintenance or repairs can be performed by any Toyota dealer, powertrain and high voltage component maintenance or repairs should be performed by an Authorized Toyota RAV4 EV Dealer. To locate an Authorized Toyota RAV4 EV Dealer, go to www.toyota.com/RAV4EV or contact our Toyota Customer Experience Center at 1-800-331-4331.
  - Because warranty service for your electric powertrain can only be performed by an Authorized Toyota RAV4 EV Dealer in California, Toyota does not recommend home-basing the vehicle outside the State of California.

**ELECTRONIC CONTRACTING AND SIGNATURE ACKNOWLEDGEMENT.**

- You agree that (i) this contract is an electronic contract executed by you using your electronic signature, and (ii) your electronic signature signifies you have received the disclosures set forth in this contract and that this contract be legally valid and enforceable as if you signed a paper agreement with an ink signature. Customer’s initials \[xF\]

I, ________________________, hereby acknowledge that I have carefully read and understand the written information contained in this document and accept these terms and conditions on vehicle performance, use and maintenance, prior to my RAV4 EV purchase, and I further authorize the disclosure of this completed form to Toyota Motor Sales, U.S.A., Inc.

Acknowledged by: \[xG\] ________________________ Reviewed by: \[xH\] ________________________

(Customer Signature and Date) (Dealer Representative Signature and Date)